

BE HERE THUNDER BAY

TBayTel provides quality customer service, a robust network, and the commitment of an independent local company that contributes to the quality of life of our community. There's no better way to connect than with TBayTel.

Your investment in TBayTel is an investment in our community.

INVESTING IN OUR COMMUNITY

TBayTel is privileged to support local events and organizations. We continually work hard to make our community a great place to call home.

Dividend to the City of Thunder Bay

Each year, TBayTel contributes a dividend to the City of Thunder Bay to benefit everyone by making our home a better place to live, work and prosper. The contribution in 2006 was over \$20M. Without this contribution, the municipal portion of the average homeowner's tax bill would have been \$302 higher.*

These are a few of the organizations that TBayTel supports to sustain the growth of our customers, employees and our community.

Corporate Giving and Sponsorship

Arts and Heritage

Thunder Bay Art Gallery
Thunder Bay Blues Festival
Thunder Bay Symphony Orchestra
Thunder Bay Children's Festival

Sport Teams and Events

Lakehead University Thunderwolves

Varsity Athletics at Confederation College and Lakehead University

Thunder Bay Chill

Children's recreational sports

Health and Wellness

TBayTel Tamarack House
Thunder Bay Regional Health Sciences Centre
United Way of Thunder Bay

INVESTING IN OUR NETWORK, PRODUCTS AND SERVICES

TBayTel is continually investing and expanding in our state-of-the-art network to ensure our customers receive the highest quality products and services.

Mobility

- TBayTel continues to upgrade and expand our digital cellular network providing over 300,000 sq. km. of coverage
- We offer among the lowest rates in Canada

Internet

- TBayTel brings High Speed Internet access to more customers in Thunder Bay than any other provider
- Our rates are lower than other local providers and among the lowest in Canada
- 24/7 Internet Support service; staffed by local TBayTel employees

Telephone

- TBayTel's reliable digital network is 100% locally built, maintained and upgraded

- 99.999% home phone service reliability
- 100% digital local telephone network with "state of the art" switching
- Guaranteed, competitive pricing and convenient calling features

Security

- TBayTel recently acquired the Monitoring and Security Alarm division of Apex Security & Investigation Inc.
- Local Apex staff joined the TBayTel team
- Seamless transition with the same trusted quality service

Managed IT

- TBayTel's Direct IT group provides information technology services for your business

Long Distance

- Reach out for less and stay close
- Quality service for domestic and international long distance rate plans, calling cards and personal toll-free numbers
- Operator-assisted calls and special needs services

Bundle Up

Get Great Savings and Convenience

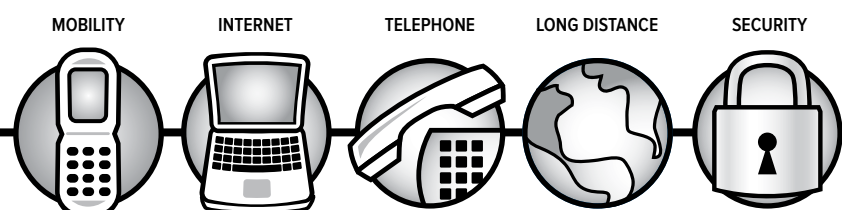
TBayTel now has more ways to Bundle Up and save. Choose the products and features that are right for you and save up to \$202 a year. Our Customer Service Advisors will help you build your own personalized bundles.

INVESTING IN OUR PEOPLE

TBayTel provides Northern Ontario residents and businesses with a skilled, knowledgeable and dedicated regional workforce.

- TBayTel provides meaningful employment to over 400 people in Thunder Bay and Northern Ontario
- We believe in local service by local people
- Our employees drive the growth of TBayTel to create new employment opportunities in Northern Ontario
- TBayTel provides many opportunities for student interns to gain valuable work experience. In 2007, 32 summer students were employed at TBayTel

There's No Provider Like TBayTel



Call 623-4400 or 1-800-264-9501 | www.tbaytel.net

*Calculation is based on an average home value of \$120,200.00